

Table 1

Module 1 - Introduction to ISO 9001	
	What is ISO 9001?
	The structure of ISO 9001
	Quality management principles in ISO 9001
	Introduction to the Quality Management System
	Implementing ISO 9001 requirements
	Implementing ISO 9001 as a project
	Documenting ISO 9001 requirements
	ISO 9001 Benefits
Module 2 - The planning phase	
	Understanding your organization and its context [clause 4.1]
	Understanding the needs and expectations of interested parties [clause 4.2]
	Determining the scope of the QMS [clause 4.3]
	Leadership and commitment [clause 5.1]
	Quality Policy [clause 5.2]
	Organizational roles, responsibilities and authorities [clause 5.3]
	Addressing risks and opportunities [clause 6.1]
	Quality objectives [clause 6.2]
	Resources [clause 7.1]
	Competence [clause 7.2]
	Awareness [clause 7.3]
	Communication [clause 7.4]
	Documented information [clause 7.5]
Module 3 - Operation	
	Operational planning and control [clause 8.1]
	Requirements for products and services [clause 8.2]
	Design and development of planning and inputs [clause 8.3]
	Design and development controls, outputs and changes [clause 8.3]
	Control of externally provided processes, products and services [clause 8.4]
	Control of production and service provision [clauses 8.5]
	Post production activities [clauses 8.5 and 8.6]
	Control of nonconforming outputs [clause 8.7]
	Operating the QMS [clause 8]
Module 4 - The Check and Act phases	
	Monitoring, measurement, analysis and evaluation [clause 9.1]
	Internal audit [clause 9.2]
	Management review [clause 9.3]
	Nonconformities and corrective actions [clause 10.1]
	Continual improvement [clause 10.2]